

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants:	Anil Kumar Annadata; Wai H. Pak; Mingte Chen; Henry D. Jay		
Assignee:	Siebel Systems, Inc.		
Title:	System And Method For Maintaining Real-Time Agent Information For Multi-Channel Communication Queuing		
Serial No.:	09/823,770	Filed:	March 31, 2001
Examiner:	Quynh H. Nguyen	Group Art Unit:	2614
Docket No.:	SBL0002US	Confirmation No.	6431

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Austin, Texas  
July 2, 2007

MAIL STOP RCE  
COMMISSIONER FOR PATENTS  
P. O. Box 1450  
Alexandria, VA 22313-1450

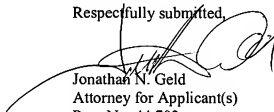
**PETITION FOR EXTENSION OF TIME**

Dear Sir:

Applicant respectfully petitions for a one-month extension of time within which to respond to the March 2, 2007 outstanding Office Action, having a shortened statutory period set to expire on June 2, 2007, such extension allowing the undersigned until July 2, 2007 to respond.

The Commissioner is authorized to charge the fee of \$120.00 to Deposit Account No. 502306.

Respectfully submitted,



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